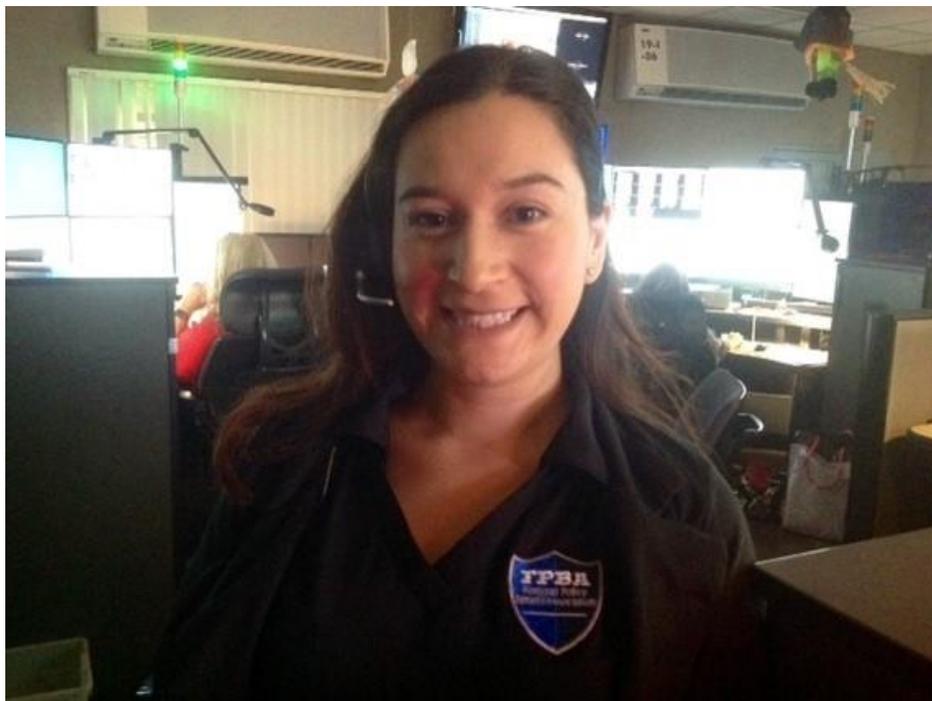




October 2, 2017

Fontana Dispatcher Providing Safety Behind the Scenes



Fontana, Calif.- Daisy Gamboa Welsh is a calm and reassuring voice during a crisis. If you have called 911 in the past three and a half years, she may have assisted you with your emergency. The City of Fontana 911 dispatcher is part of a 16 person team that receives both non-emergency and emergency calls, monitors the city's text to 911 service and dispatches police units to calls for service all in a day's work. Together they provide safety to the community by sending police officers to locations throughout the city as calls for service are received.

Daisy was a Fontana Police Department volunteer for three years prior to being hired as a dispatcher. She was a familiar face at safety fairs and community events. "After volunteering for the department I knew this is where I wanted to grow professionally," stated Daisy Gamboa Welsh. "Being a police dispatcher was the best decision I have ever made and it has been a truly rewarding journey in my career."

The Fontana resident has worked her way up through the organization, recently passing her dispatch training program. She has always been impressed with the strong work ethic and team environment demonstrated by Fontana Police Dispatchers. "I wanted to be just like them and I knew that I had a challenging road ahead of me if I truly wanted to make it through training and join the great team, " said Daisy.

Outside of work, Daisy devotes her time to connecting veterans with service dogs. Daisy started a non-profit organization in 2016 with her husband and brother called My Gunny Bear Cares, which provides service dogs for veterans and first- responders. They wanted to start an organization that was dedicated to helping those who committed their lives to serving our country and local communities. "We realized there are several individuals who could greatly benefit from having a service dog, but they might not be able to afford the costs associated with acquiring one." The organization provides the dogs with training at no cost to the recipient. They currently have two dogs that they are training- Rhea and Kronos. The organization also hosts events to connect residents with local businesses and non-profit organizations to help build awareness of the many resources available.

Daisy has been selected as the City of Fontana Employee Spotlight for the month of October based on nominations from her peers. She lives by the Yoda motto, "Do or Do Not. There is no try." She firmly believes that dispatching is not something you just try. You have to fully commit yourself to the safety of our community.

Daisy lives with passion and purpose especially when it comes to giving back to her community. "Never take a day off from your goals" is the best piece of advice she has received. The next goal on her horizon is to be the best mother she can be. Daisy and her husband are preparing to welcome their first child- a baby girl in December.

"This spotlight should really go to every employee and resident of Fontana," stated Daisy. "My family and I are truly grateful to live in such a caring community."

For more information on My Gunny Bear Cares visit www.mygbccorp.com or stop by their Pet Adoption Day and Community Resources Fair taking place on Saturday, October 14, 2017 at Rosena Park East from 10 a.m. - 2 p.m.